

**zero8hundred Privacy Policy & Terms of Use**  
**Last Revised: October 11, 2019**

Information: There are two kinds of information that zero8hundred can obtain about you:

▪ "Anonymous Information" consists of non-personally-identifiable data that is used for administrative purposes only. We may collect our users' IP addresses for such purposes as to help diagnose problems with our servers and to report aggregate information to third parties that perform particular services on our behalf. We may also use the IP information to ban users who violate our terms of use.

▪ "Personally Identifiable Information" is any information that personally identifies you, such as your name, street address, email address, or telephone number. We collect such information in order to serve you and to continually improve our program. We will only use your information as permitted by law.

**Confidentiality: Disclosure of information is required or permitted by law when:**

- The client has specifically requested release of information, or the information is subpoenaed by a judge.
- California state law requires disclosure when a mandated reporter reasonably suspects child abuse and neglect, elder abuse and neglect, or believes the client may be a danger to self or others. Additionally, state law requires disclosure when the mandated reporter has reasonable knowledge the client has downloaded child pornography.

**Notice of Resource Specialist Status:** I understand that services may be provided by a social work student who is supervised by a university approved Field Instructor. I also understand that information gained during our session may be shared confidentially in supervision to better serve our clients.

**Security:** zero8hundred has reasonable security measures in place to protect the loss, misuse and alteration of the information under our control. Security of information communicated by or to us over the Internet is of utmost concern to us; however, no data transmission over the Internet can be guaranteed to be 100% secure. While we strive to protect your personal information, we cannot ensure or warrant the security of any information you transmit to us. Once we receive your transmission, we will use reasonable efforts to ensure its security on our internal systems.

**Limitation of Liability:** zero8hundred provides information, services and products "as is" without warranties of any kind, and shall not be responsible in any manner for the acts of any third party.